
THE SHED

423 W 55th Street, 7th Floor
New York, NY 10019

Job Description: Chief Technology Officer

JUL 05, 2018

About The Shed

Opening in spring 2019 where the High Line meets Hudson Yards on Manhattan's west side, The Shed will be dedicated to commissioning, producing, and presenting all types of performing arts, visual arts, and popular culture. From hip-hop to classical music, painting and sculpture to literature, film to theater and dance, The Shed will bring together leading artists from all disciplines under one roof. The building—an innovative 200,000-square-foot structure designed by Diller Scofidio + Renfro in collaboration with Rockwell Group—is designed to physically transform to support artists' most ambitious ideas. Committed to nurturing artistic invention, The Shed, led by Artistic Director and CEO Alex Poots, will work with artists from a broad range of genres and backgrounds, along with innovative thinkers from across the sciences and humanities, to advance culture in the 21st century.

About the Position

The Shed is seeking an inspired leader, visionary, and practitioner who embraces the transformative power of fusing art and technology. The ideal candidate will have deep knowledge of building and running enabling technology, combined with a passion for groundbreaking applications of tech to cultural institutions and the artists they support. This is an opportunity to found and grow an industry-leading digital engagement experience at a premier performance space in the heart of Hudson Yards, an urban technology showcase that is emerging as a globally renowned cultural and commerce nexus in New York City.

To help lead and fully realize The Shed's extraordinary potential, and its exceptional capacity and capabilities, we are seeking a Chief Technology Officer (CTO). This role requires a dynamic and collaborative individual who will develop, direct, and communicate our unique technology-driven approach to visitor engagement and oversee the advancement of the technological software and infrastructure architecture that will enable and support the mission of The Shed.

The establishment and ongoing evolution of an innovative technology strategy for both internal and external engagement are not only critical to our mission but also to participating in the technology ecosystem emerging at Hudson Yards, which is supported by an advanced technology platform that will produce one of the most efficiently navigated and environmentally attuned neighborhoods in the world.

Working in close and integrative collaboration with the senior management of The Shed, the Chief Technology Officer will own, drive, and oversee all technical aspects of The Shed's internal and external engagement platform. Using an active and practical approach, the CTO will directly manage all employees whose responsibilities include or relate to technology initiatives. Strategic thinking, persuasive communication, and strong business acumen are essential in this role. We expect the person in this role to be well-versed in current technological trends and familiar with a broad range of business concepts and challenges, ideally with experience in managing technology-enabled cultural institutions and public spaces. In addition to managing internal staff, the CTO will need to hire and manage a variety of vendors and should have a strong network within the spheres of technology and digital applications.

Key responsibilities

- Author, own, and communicate the company's technology strategy to ensure alignment with its business and cultural goals
- Direct the strategic design, acquisition, implementation, and operational management of all technology infrastructure and capabilities across the organization
- Direct the strategic design, implementation, and operational management of all digital products for The Shed
- Collaborate with and support the technology needs and aspirations of the artists and performers that show and perform at The Shed
- Establish, instrument, and measure against technology-related KPIs that drive the success of the business
- Establish and drive all information security and technology governance practices, processes, and controls
- Create and execute against a near and long-term technology resource and staffing budget and plan, in adherence with the company's overall strategic and budgetary goals
- Own the acquisition and retention of top technology talent as the company grows
- Establish, communicate, and maintain all technology best practices and standards, including those related to software, hardware, cloud services, data collection / retention, and data privacy management
- Provide resources and tools that enable company-wide stakeholders to have actionable and timely visibility into data and analytics as required to run the business
- Define and drive all technology vendor / partner evaluation, engagement and management processes, and own technology vendor / partner outreach, communication, and governance
- Build and maintain the operational tools, resources, and processes needed to provide appropriate availability, scalability, and service levels across all technology services and infrastructure
- Establish and drive the technology research and development practice for the company, in order to maintain current and cutting-edge knowledge of emerging technology capabilities, services, platforms, and vendors, particularly in the service of visitor experience and artist presentation

Qualifications and Qualities

We seek an individual to join our team who has bold vision, deep technical acumen, and a demonstrated ability to execute against plans. As essential for this role is inspired excitement about new things in the cultural arena.

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Areas of professional experience we are looking for:

- At least 7–10 years of applied technology leadership experience, building and managing teams in business environments
- A demonstrable track record implementing large-scale and complex technology solutions
- Examples of "concept to production" projects you have owned and driven throughout their lifecycle
- Specific cases where your technology decisions directly and measurably had a positive impact on the success of your business
- An advanced degree in computer science

Compensation

Compensation will be commensurate with experience. Please provide salary requirements with your application.

Application Process

Interested candidates should submit résumé and cover letter in a single Word or PDF document saved as candidate's first and last name. All submissions should be emailed to hr@theshed.org with "Chief Technology Officer" in the subject line. Only résumés and cover letters submitted in this format will be reviewed. No phone calls, please.

The Shed is an Equal Opportunity Employer and committed to the goal of building a culturally diverse staff and strongly encourages applications from minority candidates.